

REPORT TO FEDERAL COMMUNICATIONS COMMISSSION OF  
MUNDICALLS LLC. REGARDING VOIP E911 COMPLIANCE ORDER

Reference: WC Docket No. 05-196

MundiCalls LLC. hereby submits this Subscriber Notification and Acknowledgement Status and Compliance Report, in compliance with the Enforcement Bureau Guidelines to Interconnected Voice Over Internet Protocol Service Providers Concerning the July 29, 2005 Subscriber Notification Guidelines.

MundiCalls LLC. hereby attest as follows:

1) Actions undertaken to advise subscribers.

MundiCalls LLC. has undertaken, or intends to undertake, the following actions to advise subscribers of the circumstances under which E911 service may not be available and/or may be in some way limited by comparison to traditional E911 service:

- a. MundiCalls' subscribers were informed via e-mail on August 6<sup>th</sup> and August 11<sup>th</sup> that E911 will soon be a required element of their service plan in the United States of America.
- b. The general public and MundiCalls' subscribers are and were informed that E911 service is not available at MundiCalls web page [www.mundicalls.com](http://www.mundicalls.com): "Through the MundiCalls system it is not possible to make calls to emergency services (such as 911, 999, 112, 119 and others). Calls to these numbers must be made using a regular or mobile phone".
- c. MundiCalls' subscribers were not informed at purchase that the phone is not intended as a replacement for traditional phone service, and is to be used in conjunction with traditional or PSTN phone service.

2) The number of customers from whom an affirmative acknowledgement have been received, on a percentage basis, as of the date of this report, is 20%. The company expects to receive at least 90% percent acknowledgement by August 29, 2005.

3) The provider has not distributed to subscribers warning stickers or other appropriate labels warning subscribers if E911 service may be limited or not available and instructing the subscriber to place them on and/or near the customer premise used in connection with the interconnected VoIP service. MundiCalls will be sending its subscribers by mail a label to affix to the IP device stating that it cannot be used to call for emergency assistance by dialing 911, before the end of August.

MundiCalls will be sending new subscribers their IP devices with a label affixed stating that it cannot be used to call for emergency assistance by dialing 911.

4) MundiCalls LLC. has not sent the advisory described in section (1), above, to 0 % of its subscribers, and has not sent the warning stickers or other appropriate label as described in section (3), above, to 100 % of its customers.

5) MundiCalls LLC. intends to take the following actions towards subscribers from whom acknowledgement as described herein is not received, which action may include disconnection of service: Service disconnection until the subscriber reply to the notification sent by MundiCalls, LLC., and continue sending the corresponding notification on a daily basis until it is replied by the subscriber.

6) The customer maintains acknowledgements received as follows: Reply of the e-mail notification.

7) The person at the company responsible for the compliance efforts associated with the E911 Order is: Germán Leiva, 1550 Madruga Avenue, suite 406, Coral Gables, FL 33146; Tel: 305 667 9583; hdelosrios@mundicalls.com.

#### DISCLAIMER:

Due to certain ambiguities in the Orders and Rulemaking issued by the Commission to date related to the definition of an "interconnected VoIP service provider", the Company reserves all rights entitled to it as if it were not an "interconnected VoIP service provider", as defined to date or in the future by the Commission. This report is issued in lieu of a final determination of its requirements and qualifications as a company requiring compliance.

August 10, 2005

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MundiCalls LLC.

By: Germán Leiva  
Title: President